

UNION FACT SHEET 1 - SA

Workers Compensation



Step by step guide to Worker's Compensation Claim Process

Workers Rehabilitation and Compensation Act, 1986

- Step 1** Notify their employer as soon as possible (within 24 hours) if they have been injured at work. This can be made to the rehabilitation and return to work coordinator, the health and safety representative or the immediate manager or supervisor. A copy of the claim form can be used as a notification of the injury.
- Step 2** Give their employer any paid accounts for reimbursement or invoices for expenses incurred.
- Step 3** Provide their employer with a WorkCover Medical Certificate from a doctor if time is lost from work.
- Step 4** Be actively involved in their treatment and rehabilitation and comply with the requirements of a rehabilitation and return to work or rehabilitation program.
- Step 5** To undertake suitable employment that a doctor says they are fit to

If a worker suffers an injury in the course of employment they have a right to:

- Choose their own doctor or other treatment provider
- Be involved in the development of the return to work plan
- Return to safe, suitable duties as soon as they are fit to do so
- Receive prompt accurate advice to be able to make informed decisions about treatment, rehabilitation and return to work
- Have information provided in a language and manner that they can understand*.

Entitlements:

- Payment of medical and other reasonable expenses
- Receive weekly payments of income maintenance for any time lost from work: 100% of average weekly earnings (AWE) for the first 13 weeks, 90% of AWE until 26 weeks and after that 80% of AWE
- Rehabilitation services to assist recovery and returning to work
- A lump sum payment for permanent disability as prescribed under the Act

.For more information and assistance call South Australian WorkCover Corporation 13 18 55

Contact us on 1800 060 556 Free call

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